

# Risc IT Solutions

## Stockomendation

Microsoft 365 / Managed Services Case Study



Microsoft  
Partner



Gold Small and Midmarket Cloud Solutions  
Gold Cloud Productivity  
Gold Enterprise Mobility Management  
Gold Datacenter  
Silver Cloud Platform



## Challenge

Stockomendation is a modern and dynamic organisation that are pioneers in the stock industry. The team work remotely throughout the UK and Europe to level the playing field for investors by tracking and sharing the performance of tips and tipsters. They hold a globally unique set of data, are impartial and don't attempt to interpret opinion bringing transparency to the market.

As a data driven FinTech company, maintaining compliance and security whilst providing employees in different locations with flexibility and access to data was of utmost importance especially given the value of their unique dataset.

Stockomendation were already benefitting from using Microsoft 365, but they were also relying on third party apps which, over time, caused incompatibility issues and created silos of data. Collaboration was proving difficult, video conferencing was increasingly buggy, and there were concerns about the consistency of security measures across devices.

Stockomendation was growing rapidly and hiring new staff in multiple locations around the UK. This business growth threatened to amplify these challenges, creating larger problems in the future. To tackle these issues and to demonstrate that they were operating at the highest levels of protection and security, Stockomendation called on Risc to fulfil this project and put them on their way to achieving their CyberEssentials and IASME certifications.

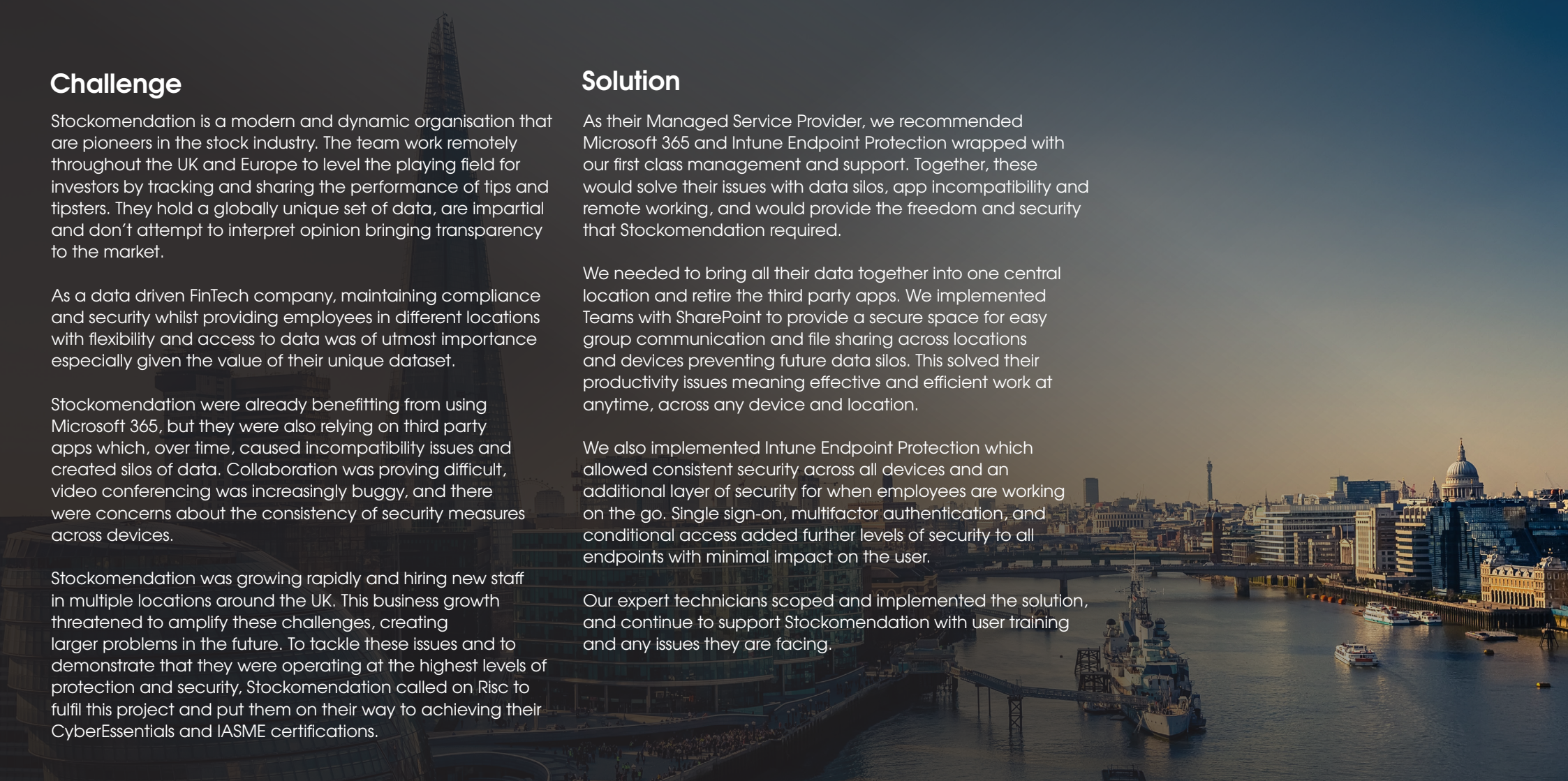
## Solution

As their Managed Service Provider, we recommended Microsoft 365 and Intune Endpoint Protection wrapped with our first class management and support. Together, these would solve their issues with data silos, app incompatibility and remote working, and would provide the freedom and security that Stockomendation required.

We needed to bring all their data together into one central location and retire the third party apps. We implemented Teams with SharePoint to provide a secure space for easy group communication and file sharing across locations and devices preventing future data silos. This solved their productivity issues meaning effective and efficient work at anytime, across any device and location.

We also implemented Intune Endpoint Protection which allowed consistent security across all devices and an additional layer of security for when employees are working on the go. Single sign-on, multifactor authentication, and conditional access added further levels of security to all endpoints with minimal impact on the user.

Our expert technicians scoped and implemented the solution, and continue to support Stockomendation with user training and any issues they are facing.






## Results

Stockomendation are now benefitting from the power and flexibility of Microsoft 365. Their data is now centrally stored, secure and accessible. They no longer struggle with incompatibility issues because all the tools they need are in Microsoft 365, meaning everything works hand in hand.

Teams with SharePoint has provided a central location to store their files and communicate as a remote team, ending the silos of data for good. Teams also makes video conferencing hassle-free and high quality allowing effective calling wherever the team are based.

Intune has ensured that security is consistent across all devices and all locations so the team can work safely and confidently from anywhere. With Risc IT Solutions' support, their high levels of security meant they met their goal and achieved their CyberEssentials and IASME certifications, demonstrating the high levels of security that they now adhere to.

With Risc IT Solutions' help, Stockomendation are working efficiently and securely across all their locations and are now able to grow with confidence.



*"From the initial conversation they clearly understood exactly what we needed and recommended a great solution. Microsoft 365 – especially the security features – has revolutionised the way we operate and think about collaboration and security. The entire project was expertly managed by Risc's technicians and their ongoing support is second to none. I'm happy to say that after completion of their work, we undertook our CyberEssentials and IASME certifications passing with flying colours."*

*Head of Development, Stockomendation*



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01492 862780

[information@riscitsolutions.com](mailto:information@riscitsolutions.com)



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