

Teams Telephony Comparison Chart

	TeamsLink	TeamsLink ^{PRO}	Microsoft
UK Inclusive Minutes	Unlimited	Unlimited	▪
Number Porting Supported	▪	▪	Yes, with Limitations
New UK DDI	All	All	90 Major Cities
Call Queues & Ring Groups		▪	▪
Follow-the-Sun Routing	▪	▪	▪
Auto Attendant	▪	▪	▪
Music on Hold	▪	▪	▪
Group Voicemail	▪	▪	
Visual Routing Manager	▪	▪	
Advanced Disaster Recovery	▪	▪	
Mifid II Compliant Call Recording Option	▪	▪	
Free International Calling	600 Minutes	600 Minutes	
International DDI	127 Countries	127 Countries	12 Countries
International Outbound In-Country Dialling	33 Countries	33 Countries	12 Countries
Skill Based Routing		▪	
Power BI Reporting		▪	
Supervisor Dashboard		▪	
Contact Centre Wallboard		▪	

