

 vs McAfee

## Third Party Reviews

Independent testing authorities that test and evaluate IT security solutions

Test Performed	ESET	McAfee	Source
<p><b>In the Wild / Full Spectrum Test (%)</b>            Assesses a security program's ability to protect against 297 live ITW samples. The samples includes: 129 trojans, 30 backdoors, 61 financial malware samples, 20 ransomware samples, and 34 spyware, 13 malicious scripts and 10 others.  <b>The higher the score, the better the protection.</b></p>	<p><b>Auto Block - 98.99%</b>  <b>Behaviour Block – 1.01%</b>  <b>Miss – 0%</b></p>	<p>Auto Block - 96.97%            Behaviour Block – 2.69%            Miss – 0.34%</p>	<p>MRG-Effitas            360 Degree Assessment &amp; Certification            Test Period: Q4 2018 <sup>[1]</sup></p>
<p><b>Deceptors (PUA/Adware)</b>            Assess a security programs ability to detect and automatically block Potentially Unwanted Applications and Adware.  <b>The higher the score the better the detection and blocking of PUA/Adware automatically</b></p>	<p><b>95.24%</b></p>	<p>80.95%</p>	<p>MRG-Effitas            360 Degree Assessment &amp; Certification            Test Period: Q4 2018 <sup>[1]</sup></p>
<p><b>Exploit/ Fileless Test</b>            The main purpose of this test is to see how security products protect against a specific exploitation technique.  <b>The lower the score, the better the protection against exploit and fileless attacks.</b></p>	<p><b>100%</b></p>	<p>66.67%</p>	<p>MRG-Effitas            360 Degree Assessment &amp; Certification            Test Period: Q4 2018 <sup>[1]</sup></p>
<p><b>Performance assessment</b>            A security product's usefulness does not solely depend on the level of protection it offers. Its footprint and effect on the operating system are also important measures. To assess the products' influence on the operating system, we tested several performance factors on the physical machine and combined the results based on a scoring approach.  <b>The higher the score, the lower the impact on the system.</b></p>	<p><b>84</b></p>	<p>54</p>	<p>MRG-Effitas            360 Degree Assessment &amp; Certification            Test Period: Q4 2018 <sup>[1]</sup></p>

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## Gartner Peer Insights <sup>[2]</sup>

Reviews from enterprise end users verified by Gartner

Ratings	ESET	McAfee
Overall Peer Rating (Max 5)	4.6	4.4
Willingness to Recommend (Max 100%)	86%	79%
Product Capabilities (Max 5)	4.6	4.4
Customer Experience (Max 5)	ESET	McAfee
Evaluation & Contracting	4.5	4.4
Pricing Flexibility	4.5	4.2
Integration & Deployment	4.5	4.4
Ease of Deployment	4.5	4.4
Service & Support	4.5	4.3
Critical reviews received by McAfee		

*“There is a major lack of features, reporting and tools. The management panel really doesn't give you much control.”<sup>[3]</sup>*

*“Horrible malware detection capabilities. Was very resource hogging and which left us unable to work sometimes. Popups (ADS!) would sometimes appear suggesting a version upgrade. Our company got hacked because of the horrible quality of this product.”<sup>[4]</sup>*

*“The solution is complex and it can be problematic in an enterprise. The client side of the program is not really powerful. It is hard to manage.”<sup>[5]</sup>*

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## G2 CROWD <sup>[6]</sup>

Reviews from enterprise end users verified by G2 CROWD

Ratings (Max 10)	ESET	McAfee	Features - Vulnerability Prevention (Max 10)	ESET	McAfee
Meets Requirements	9.4	8.7	Endpoint Intelligence	9.2	8.5
Ease of Use	9.0	8.3	Firewall	9.3	8.9
Ease of Setup	8.8	8.0	Malware Detection	9.2	8.8
Ease of Admin	8.7	8.1			
Features - System Control (Max 10)	ESET	McAfee	Features - Security Management (Max10)	ESET	McAfee
Device Control	9.0	8.3	Incident Reports	9.1	8.4
Web Control	9.1	8.3	Security Validation	9.1	8.4
Application Control	9.0	8.4	Compliance	9.2	8.6
Asset Management	8.8	8.2			
System Isolation	8.9	8.3			

### Critical reviews received by McAfee

*“Well, even though McAfee works very well, it is not the best in the market. First, it is a bit pricey compared to other options in the market. Secondly, it does not eliminate or rather detect all viruses and malware and for this reason, you can never be too sure of your PC security.”<sup>[7]</sup>*

*“McAfee Endpoint Security is not 100% effective and so there are a few malware and viruses that will find their way into my PC. Also, the scanning process is slow. The user interface is also lacking”<sup>[7]</sup>*

*“Resource heavy and can cause issues on older hardware, firewall does not pick up existing domain settings and is complex / time consuming to configure”<sup>[9]</sup>*

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## Key Highlights

### Protection & Detection

ESET Endpoint Security has scored better in the detection and protection against in the wild samples (trojans, backdoors, financial malware samples, ransomware samples, spyware, malicious scripts and 10 others) & Deceptors (PUA/Adware) compared to McAfee Endpoint Security. (Evaluated by: **MRG-Effitas**)

**ESET Endpoint Security provides better protection from threats.**

### Exploit Detection

ESET Endpoint Security has achieved no failure/breach of security against specific exploitation techniques & . (Evaluated by: **MRG-Effitas**)

**ESET Endpoint Security is more resilient against software vulnerabilities than McAfee Endpoint Security.**

### Performance

ESET Endpoint Security has a lower impact on system performance as compared to McAfee Endpoint Security. (Evaluated by: **MRG-Effita**)

**ESET Endpoint Security allows a computer system to retain its performance and improve it's security without impacting the user experience.**

### End User Reviews

End users have better overall experiences with ESET Endpoint Security solutions in meeting their requirements, security management, system control and vulnerability prevention features as compared to McAfee Endpoint Security. (Reported from: **Gartner Peer Insights & G2 Crowd**)

End users commented that McAfee Endpoint Security is not administrator-friendly, have poor detection capabilities, complex and resource intensive. (Reported from: **Gartner Peer Insights & G2 Crowd**)

## References

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