

## Product detection capabilities and performance comparison

Research of consumer products based on various independent 3<sup>rd</sup> party test results

Name of the test	ESET	Kaspersky	Source
AV Comparatives: False Alarm Test March 2020 <b>False Alarms</b> (less is better)	<b>ESET Internet Security 13</b> <b>2 False Positives</b>	Kaspersky Internet Security 20.0 10 False Positives	Link to the test: <a href="https://www.av-comparatives.org/tests/false-alarm-test-march-2020/">https://www.av-comparatives.org/tests/false-alarm-test-march-2020/</a>
AV Comparatives: Malware Protection Test March 2020 <b>Offline Detection Rate</b> (higher is better)	<b>ESET Internet Security 13</b> <b>94.0%</b>	Kaspersky Internet Security 20.0 81.9%	Link to the test: <a href="https://www.av-comparatives.org/tests/malware-protection-test-march-2020/">https://www.av-comparatives.org/tests/malware-protection-test-march-2020/</a>
AV Comparatives: Malware Protection Test March 2020 <b>Online Detection Rate</b> (higher is better)	<b>ESET Internet Security 13</b> <b>94.0%</b>	Kaspersky Internet Security 20.0 92.3%	Link to the test: <a href="https://www.av-comparatives.org/tests/malware-protection-test-march-2020/">https://www.av-comparatives.org/tests/malware-protection-test-march-2020/</a>
AV Comparatives: Performance Test April 2020 <b>PC Mark Score</b> (higher is better)	<b>ESET Internet Security 13.1</b> <b>98.5 points</b>	Kaspersky Internet Security 20.0 97.9 points	Link to the test: <a href="https://www.av-comparatives.org/tests/performance-test-april-2020/">https://www.av-comparatives.org/tests/performance-test-april-2020/</a>
AV Comparatives: Malware Protection Test September 2020 <b>Offline Detection Rate</b> (higher is better)	<b>ESET Internet Security 13.2</b> <b>90.3%</b>	Kaspersky Internet Security 21.1 85.7%	Link to the test: <a href="https://www.av-comparatives.org/tests/malware-protection-test-september-2020/">https://www.av-comparatives.org/tests/malware-protection-test-september-2020/</a>
AV Comparatives: Malware Protection Test September 2020 <b>Online Detection Rate</b> (higher is better)	<b>ESET Internet Security 13.2</b> <b>90.3%</b>	Kaspersky Internet Security 21.1 88.3%	Link to the test: <a href="https://www.av-comparatives.org/tests/malware-protection-test-september-2020/">https://www.av-comparatives.org/tests/malware-protection-test-september-2020/</a>

Material publication date: 20 October 2020

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Name of the test	ESET	Kaspersky	Source
<b>Consumer Security Products Performance Benchmarks (Edition 2) January 2020</b>	<b>ESET Internet Security</b> <b>12.1.34.0</b>	Kaspersky Internet Security 20.0.14.1085(c)	Link to the test: <a href="https://www.passmark.com/reports/Consumer_Security_Products_Performance_Benchmarks_2020_Ed_2.pdf">https://www.passmark.com/reports/Consumer_Security_Products_Performance_Benchmarks_2020_Ed_2.pdf</a>
<b>Boot time (lower is better)</b>	<b>9.9</b> <b>seconds</b>	12.9 seconds	Link to the test: <a href="https://www.passmark.com/reports/Consumer_Security_Products_Performance_Benchmarks_2020_Ed_2.pdf">https://www.passmark.com/reports/Consumer_Security_Products_Performance_Benchmarks_2020_Ed_2.pdf</a>
<b>Memory usage during initial scan (lower is better)</b>	<b>161.6</b> <b>megabytes</b>	393.9 megabytes	Link to the test: <a href="https://www.passmark.com/reports/Consumer_Security_Products_Performance_Benchmarks_2020_Ed_2.pdf">https://www.passmark.com/reports/Consumer_Security_Products_Performance_Benchmarks_2020_Ed_2.pdf</a>
<b>Browse time (lower is better)</b>	<b>10.8</b> <b>seconds</b>	14.4 seconds	Link to the test: <a href="https://www.passmark.com/reports/Consumer_Security_Products_Performance_Benchmarks_2020_Ed_2.pdf">https://www.passmark.com/reports/Consumer_Security_Products_Performance_Benchmarks_2020_Ed_2.pdf</a>
<b>Edge Launch time (lower is better)</b>	<b>706</b> <b>milliseconds</b>	732 milliseconds	Link to the test: <a href="https://www.passmark.com/reports/Consumer_Security_Products_Performance_Benchmarks_2020_Ed_2.pdf">https://www.passmark.com/reports/Consumer_Security_Products_Performance_Benchmarks_2020_Ed_2.pdf</a>
<b>Installation time (lower is better)</b>	<b>30.8</b> <b>seconds</b>	77.0 seconds	Link to the test: <a href="https://www.passmark.com/reports/Consumer_Security_Products_Performance_Benchmarks_2020_Ed_2.pdf">https://www.passmark.com/reports/Consumer_Security_Products_Performance_Benchmarks_2020_Ed_2.pdf</a>

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## G2CROWD

Reviews from enterprise end users verified by G2CROWD (October 2020)  
 (Source: <https://www.g2.com/compare/eset-endpoint-security-vs-kaspersky-endpoint-security>)

Ratings	ESET Endpoint Security	Kaspersky Endpoint Security
<b>Overall Peer Rating (Max. 5)</b>	<b>4.6</b>	4.3
Meets requirements	<b>9.4</b>	9.0
Ease of use	<b>9.0</b>	8.6
Ease of setup	<b>8.6</b>	<b>8.6</b>
Ease of admin	<b>8.5</b>	<b>8.5</b>
Quality of Support	<b>8.9</b>	8.5
Ease of doing business with	<b>9.1</b>	8.4
Product direction (% positive)	<b>8.6</b>	8.3
Endpoint Intelligence	<b>9.1</b>	<b>9.1</b>
Automated Remediation	<b>9.1</b>	<b>9.2</b>
Behavioral Analysis	<b>9.0</b>	<b>9.0</b>

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## Third Party Reviews

Independent testing authorities that test and evaluate IT security solutions

Test Performed	Category	ESET	Kaspersky	Source
<p><b>In the Wild 360 / Full Spectrum Test</b> Most of the malicious URLs used in this test were compromised legitimate websites, serving malware. We believe that such URLs pose the greatest danger to users, as these are places where they least expect to get infected, and any URL-based protection fails on them.</p> <p>These ratings show the detection rates of the security products for 398 ITW samples.</p>	Miss	0.00%	0.00%	<p><a href="#">MRG-Effitas 360 Degree Assessment &amp; Certification</a> Test Period: Q1 2020</p>
	Detected	0.00%	0.00%	
	Blocked in 24h	0.00%	0.25%	
	Behaviour Block	1.01%	6.78%	
	Auto Block	98.99%	92.96%	
	<b>Total Blocked</b>	<b>100.00%</b>	100.00%	
<p><b>Ransomware Samples Test</b> These ratings show the detection rates of the security products for 8 ransomware samples.</p>	Miss	0.00%	0.00%	<p><a href="#">MRG-Effitas 360 Degree Assessment &amp; Certification</a> Test Period: Q1 2020</p>
	Blocked in 24h	0.00%	0.00%	
	Behaviour Block	0.00%	12.50%	
	Auto Block	100.00%	87.50%	
	<b>Total Blocked</b>	<b>100.00%</b>	100.00%	
<p><b>Financial Malware Samples Test</b> These ratings show the detection rates of the security products for 70 financial malware samples.</p>	Miss	0.00%	0.00%	<p><a href="#">MRG-Effitas 360 Degree Assessment &amp; Certification</a> Test Period: Q1 2020</p>
	Blocked in 24h	0.00%	1.43%	
	Behaviour Block	0.00%	18.57%	
	Auto Block	100.00%	80.00%	
	<b>Total Blocked</b>	<b>100.00%</b>	100.00%	

Material publication date: 02 Jul 2020

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Test Performed	Category	ESET	Kaspersky	Source
<p><b>PUA/Adware Samples Test</b></p> <p>The PUA samples used in this test are deceptive, or potentially unwanted applications (PUA), that are not malicious, but are generally considered unsuitable for most home or business networks. They usually contain adware, install toolbars or have other unclear objectives.</p> <p>These ratings show the detection rates of the security products for 20 PUA/Adware samples.</p>	Miss	0.00%	0.00%	<p><a href="#">MRG-Effitas</a>  <a href="#">360 Degree Assessment &amp; Certification</a>  <a href="#">Test Period: Q1 2020</a></p>
	Blocked in 24h	0.00%	0.00%	
	Behaviour Block	5.00%	0.00%	
	Auto Block	95.00%	100.00%	
	<b>Total Blocked</b>	<b>100.00%</b>	<b>100.00%</b>	
<p><b>Exploit/Fileless Samples Test</b></p> <p>The main purpose of this test is to see how security products protect against a specific exploitation technique.</p> <p>These ratings show the initial detection rates of the security products for 10 different exploitation techniques.</p>	Miss	0.00%	10.00%	<p><a href="#">MRG-Effitas</a>  <a href="#">360 Degree Assessment &amp; Certification</a>  <a href="#">Test Period: Q1 2020</a></p>
	Detected	0.00%	0.00%	
	Signature Block	10.00%	30.00%	
	Behaviour Block	0.00%	0.00%	
	Auto Block	90.00%	60.00%	
<b>Total Blocked</b>	<b>100.00%</b>	<b>90.00%</b>		
<p><b>False Positive Samples Test</b></p> <p>In many cases, all malware blocking is a result of a very aggressive filter which can block non-malicious legitimate applications as well as prohibit everyday work by blocking legitimate, perhaps newly developed in-house software. In order to test this feature, we tested the security applications against completely clean, recently created applications.</p> <p>These ratings show the initial detection rates of the security products for 1,186 false positive samples.</p>	False Block	0.00%	0.00%	<p><a href="#">MRG-Effitas</a>  <a href="#">360 Degree Assessment &amp; Certification</a>  <a href="#">Test Period: Q1 2020</a></p>
	Detected	0.00%	0.00%	
	Allowed to Run	100.00%	100.00%	
	<b>Total Score</b>	<b>100.00%</b>	<b>100.00%</b>	

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## Third Party Reviews

Independent testing authorities that test and evaluate IT security solutions

Test Performed	Category	ESET	Kaspersky	Source
<p><b>Total Accuracy Ratings (%)</b> This rating takes into account not only each product's ability to detect and protect against threats, but also its handling of non-malicious objects such as web addresses (URLs) and applications.</p>	N.A	100.00%	100.00%	<p><a href="#">SE-Labs Small Business Endpoint Protection</a> Test Period: Jan – Mar 2020</p>
<p><b>Protection Ratings (%)</b> This indicates how effectively the products dealt with threats. Points are earned for detecting the threat and for either blocking or neutralizing it.</p>	N.A	100.00%	100.00%	<p><a href="#">SE-Labs Small Business Endpoint Protection</a> Test Period: Jan – Mar 2020</p>
<p><b>Legitimate Software Ratings (%)</b> These ratings indicate how accurately the products classify legitimate applications and URLs, while also taking into account the interactions that each product has with the user.</p>	N.A	100.00%	100.00%	<p><a href="#">SE-Labs Small Business Endpoint Protection</a> Test Period: Jan – Mar 2020</p>
<p><b>Malware Protection Test (March)</b> In the Malware Protection Test, malicious files are executed on the system. While in the Real-World Protection Test the vector is the web, in the Malware Protection Test the vectors can be e.g. network drives, USB or cover scenarios where the malware is already on the disk.</p>	<p>Malware Protection Rate</p> <p>False Alarms on common business software</p>	<p>99.9%</p> <p>0</p>	<p>99.5%</p> <p>0</p>	<p><a href="#">AV-Comparatives Business Security Test</a> Test Period: Mar – Apr 2020</p>

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Reviews from enterprise end users verified by G2CROWD

Ratings (Max 10)	ESET	Kaspersky
Meets Requirements	<b>9.4</b>	9.0
Ease of Use	<b>9.0</b>	8.6
Ease of Setup	<b>8.6</b>	8.6
Ease of Admin	<b>8.5</b>	8.5
Quality of Support	<b>8.9</b>	8.4
Ease of Doing Business With	<b>9.0</b>	8.3
Product Direction (% positive)	<b>8.5</b>	8.2

Features - Vulnerability Prevention (Max 10)	ESET	Kaspersky
Endpoint Intelligence	<b>9.2</b>	9.2
Firewall	<b>9.2</b>	8.9
Malware Detection	9.1	9.2

Features - System Control (Max 10)	ESET	Kaspersky
Device Control	8.9	9.1
Web Control	<b>8.9</b>	8.9
Application Control	<b>8.9</b>	8.9
Asset Management	8.5	9.1
System Isolation	<b>8.7</b>	8.7

Features - Security Management (Max10)	ESET	Kaspersky
Incident Reports	<b>8.9</b>	8.7
Security Validation	<b>9.1</b>	9.1
Compliance	<b>9.0</b>	8.9

Critical reviews received by Kaspersky

“Lots of trouble with billing and cancellations, from what I've been told. From a user standpoint, it's invasive and restrictive and all too often causes programs to crash. And stores WAY too many log files! So much so that it crashed one of our local desktops!”

<https://www.g2.com/products/kaspersky-endpoint-security/reviews/kaspersky-endpoint-security-review-1618369>

“When the program updates it can take a very long time.”

<https://www.g2.com/products/kaspersky-endpoint-security/reviews/kaspersky-endpoint-security-review-1515142>

“what i don't like about Kaspersky Endpoint Security as it's really heavy for the machines when it gets to do the task scan or do updates and push it from the servers to the clients.”

<https://www.g2.com/products/kaspersky-endpoint-security/reviews/kaspersky-endpoint-security-review-3713212>

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## Feature Comparison

Source: [Business Security Test 2019 \(August – November\)](#)

Available Console Types	ESET	Kaspersky	Features - Vulnerability Prevention	ESET	Kaspersky
Cloud-based console	✓	✓	Anti-Malware	✓	✓
On-premise server-based console	✓	✓	Detection notifications are shown on the client	✓	✓
<b>Virtual appliance</b>	✓	--	Web access control / web filter	✓	✓
Client software deployment methods	ESET	Kaspersky	Phishing protection	✓	✓
Creation of .exe or .msi installer package	✓	✓	Firewall	✓	✓
Email a link to remote users to install the software themselves	✓	✓	<b>Anti-Spam</b>	✓	--
Push installation from the console	✓	✓	Data or email encryption	--	--
Supported Operating Systems	ESET	Kaspersky	<b>Data backup</b>	✓	--
Microsoft Windows	✓	✓	Settings & Uninstall protection	✓	✓
Virtual environments (such as VMware, HyperV)	✓	✓	Cross-platform central management	✓	✓
Apple macOS	✓	✓	Registers as AV product in Windows Security Center	✓	✓
Linux	✓	✓	Protection settings are enabled by default	✓	✓
Google Android	✓	✓	Right-click on-demand scan of files/folders	✓	✓
Apple iOS	✓	✓	Can clean up a previously infected system	✓	✓
			Splunk support	✓	✓
			<b>The online malware detection rate is the same as the offline rate</b>	✓	--
			EDR (Endpoint Detection and Response)	--	--
			Scans files only on execution	--	--

Material publication date: 29 Jun 2020

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## Key Highlights

Key Highlights	Test Performed	Test Category	ESET	Kaspersky	Source
Malware Protection	In the Wild 360 / Full Spectrum Test	Total Blocked	100.00%	100.00%	<a href="#">MRG-Effitas (Q1 2020)</a>
	Ransomware Samples Test	Total Blocked	100.00%	100.00%	<a href="#">MRG-Effitas (Q1 2020)</a>
	Financial Malware Samples Test	Total Blocked	100.00%	100.00%	<a href="#">MRG-Effitas (Q1 2020)</a>
	Protection Ratings (%)	N.A	100.00%	100.00%	<a href="#">SE-Labs (Jan-Mar 2020)</a>
	Malware Protection Test (March)	Malware Protection Rate	99.90%	99.50%	<a href="#">AV-Comparatives (Mar – Apr 2020)</a>
	Conclusion	<ul style="list-style-type: none"> <li>ESET Endpoint Security has achieved <b>100%</b> on-par protection against In-the-wild Malware, Ransomware and Financial malware as compared to Kaspersky Small Office Security. (Reported by <b>MRG-Effitas &amp; SE-Labs</b>)</li> <li>ESET Endpoint Security has achieved better malware protection against Kaspersky Endpoint Security. (Reported by <b>AV-Comparatives</b>)</li> </ul>			

Key Highlights	Test Performed	Test Category	ESET	Kaspersky	Source
Potentially Unwanted Applications (PUA) Detection	PUA/Adware Samples Test	Total Blocked	100.00%	100.00%	<a href="#">MRG-Effitas (Q1 2020)</a>
	Conclusion	<ul style="list-style-type: none"> <li>ESET Endpoint Security has achieved <b>100%</b> detection against PUA that contain adware, install toolbars or have other unclear objectives. (Evaluated by: <b>MRG-Effitas</b>)</li> <li>ESET Endpoint Security provides on-par detection of PUA compared with Kaspersky Small Office Security.</li> </ul>			

Material publication date: 02 Jun 2020

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## Key Highlights

Key Highlights	Test Performed	Test Category	ESET	Kaspersky	Source
Exploit Detection	Exploit/Fileless Samples Test	Total Blocked	100.00%	90.00%	<a href="#">MRG-Effitas (Q1 2020)</a>
	Conclusion	<ul style="list-style-type: none"> <li>ESET Endpoint Security has achieved <b>100%</b> no failure/breach of security against specific exploitation techniques. (Evaluated by: <b>MRG-Effitas</b>)</li> <li>ESET Endpoint Security’s detection of security exploits is better than that of Kaspersky Small Office Security.</li> </ul>			

Key Highlights	Test Performed	Test Category	ESET	Kaspersky	Source
False Positive	False Positive Samples Test	Total Score	100.00%	100.00%	<a href="#">MRG-Effitas (Q1 2020)</a>
	Total Accuracy Ratings (%)	N.A	100.00%	100.00%	<a href="#">SE-Labs (Jan-Mar 2020)</a>
	Legitimate Software Ratings (%)	N.A	100.00%	100.00%	<a href="#">SE-Labs (Jan-Mar 2020)</a>
	Real-World Protection Test (March-April)	False Alarms	0	0	<a href="#">AV-Comparatives (Mar – Apr 2020)</a>
	Malware Protection Test (March)	False Alarms on common business software	0	0	<a href="#">AV-Comparatives (Mar – Apr 2020)</a>
	Conclusion	<ul style="list-style-type: none"> <li>ESET Endpoint Security has achieved a <b>perfect score</b> in detecting legitimate applications and URLs and not reporting them as threats, which improves user experience. (Evaluated by: <b>MRG-Effitas, SE-Labs &amp; AV-Comparatives</b>)</li> <li>ESET Endpoint Security’s reliability in detecting false positive is on par with that of Kaspersky Endpoint Security and Kaspersky Small Office Security.</li> </ul>			

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## Key Highlights

Key Highlights	End-User Review Platforms	Category	Conclusion
End-User Reviews	<a href="#">G2 Crowd</a>	<b>ESET</b> Customer Experience	ESET users have better overall experiences with ESET Endpoint Security solutions in meeting their requirements in vulnerability prevention, system control and security management as compared to Kaspersky Endpoint Security.
		<b>Kaspersky</b> Critical Reviews received	End users commented that with Kaspersky, they face troubles with billing and cancellations. Also, Kaspersky Endpoint Security stores too many log files, which results in it crashing systems. Updates take a very long time, and it's heavy on resources to perform task scans, or do updates and push them from servers to clients.

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## Security Products tested

### MRG-Effitas 360 Degree Assessment & Certification

- ESET Endpoint Security 7.1.2045.5
- Kaspersky Small Office Security 19.0.0.1088(l)

### SE-Labs Small Business Endpoint Protection

- ESET Endpoint Security 7.2.2055.0
- Kaspersky Small Office Security 20.0.14.1085(g)

### AV-Comparatives Business Security Test

- ESET Endpoint Protection Advanced Cloud 7.2 | 7.2
- Kaspersky Endpoint Security 11.2 | 11.3

### G2CROWD

- ESET Endpoint Security
- Kaspersky Endpoint Security

### Feature Comparison - Business Security Test 2019 (August – November)

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- Kaspersky Endpoint Security 11.2 | 11.3

Material publication date: 29 Jun 2020

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ESET Asia Pte Ltd - marketing@apac.eset.com