

## Products and features comparison

Products and features comparison based on AV-Comparatives data \*(1) (as of December 2020)

Product feature	ESET	Bitdefender	Description, remarks
	ESET Internet Security	Bitdefender Internet Security	
Supported program languages	34	17	ESET offers best possible user experience, that's why it is localized to all languages used in countries where the products are sold.
Supported languages of support	ALL	11	ESET supports its products in all languages thanks to its local and regional offices all around the world.
Is the online malware detection the same as offline	YES	NO	ESET products offer the highest level of protection even in case that the device is disconnected from the internet. Many Competitors suffer and the level of protection is dramatically reduced if the device is offline, which is also the case of Bitdefender.
Script-based attack protection	YES	NO	ESET provides extra protection by monitoring all potentially malicious activities, including scripts running on the computer and blocking all unwanted and malicious scripts.
Ransomware shield	YES	NO	ESET actively defends user's privacy and safety by monitoring computer activities for potential ransomware malware, so in the case that suspicious behavior such as files encryption is detected, such malware is automatically eliminated, and all files are protected.
UEFI scanner	YES	NO	ESET provides extra protection even for the computer's firmware, assuring that even the most sophisticated malware will have no chance to survive in the booting section and firmware section of the computer.
WMI and registry scanner	YES	NO	There is no chance for malware to hide in the system, ESET Internet Security scans and detects persistent malware also in WMI and registry of the operating system.

\*(1) <https://www.av-comparatives.org/tests/summary-report-2020/>  
[https://www.av-comparatives.org/wp-content/uploads/2021/01/avc\\_sum\\_202012\\_en.pdf](https://www.av-comparatives.org/wp-content/uploads/2021/01/avc_sum_202012_en.pdf)

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## Product detection capabilities and performance comparison

Research based on AV-Comparatives test results of **consumer products**

Name of the test, feature	ESET Internet Security	Bitdefender Internet Security	Description, remarks
False Alarm Test March 2020 <b>False alarms test</b> results	<b>2 false alarms</b>	7 false alarms	Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/04/avc_fps_202003_en.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/04/avc_fps_202003_en.pdf</a>
Malware Protection Test March 2020 <b>Online protection rate</b>	<b>99.99 %</b>	99.98 %	Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/04/avc_mpt_202003_en.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/04/avc_mpt_202003_en.pdf</a>
Performance Test April 2020 <b>Performance impact score</b> (lower is better)	<b>3.5 points</b>	4.9 points	Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/05/avc_per_202004.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/05/avc_per_202004.pdf</a>
Real-World Protection Test February - May 2020 <b>False alarms test</b> results	<b>0 false alarms</b>	2 false alarms	Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/06/avc_prot_2020a_en.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/06/avc_prot_2020a_en.pdf</a>
False Alarm Test September 2020 <b>False alarms test</b> results	<b>2 false alarms</b>	6 false alarms	Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/10/avc_fps_202009_en.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/10/avc_fps_202009_en.pdf</a>
Performance Test October 2020 <b>Performance impact score</b> (lower is better)	<b>2.5 points</b>	4.3 points	Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/11/avc_per_202010.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/11/avc_per_202010.pdf</a>
Real-World Protection Test July-October 2020 <b>False alarms test</b> results	<b>1 false alarm</b>	4 false alarms	Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/11/avc_prot_2020b_en.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/11/avc_prot_2020b_en.pdf</a>
Enhanced Real-World Test 2020 <b>Advanced Threat Protection Test</b> results score	<b>13 points</b>	<b>13 points</b>	Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/12/avc_atp_2020_12_con.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/12/avc_atp_2020_12_con.pdf</a>

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## Product detection capabilities and performance comparison

Research based on independent test results of **business products**

Name of the test, feature	ESET	Bitdefender	Description, remarks
Business Security Test 2020 (March – June) <b>False alarms test</b> results	<b>0 false alarms</b>	2 false alarms	ESET Endpoint Protection Advanced Cloud, Bitdefender Endpoint GravityZone Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/07/avc_biz_2020_07_en.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/07/avc_biz_2020_07_en.pdf</a>
Business Security Test 2020 (March – June) <b>Performance impact score</b> (lower is better)	<b>1.3 points</b>	5.8 points	ESET Endpoint Protection Advanced Cloud, Bitdefender Endpoint GravityZone Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/07/avc_biz_2020_07_en.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/07/avc_biz_2020_07_en.pdf</a>
Business Security Test 2020 (August – November) <b>False alarms test</b> results	<b>1 false alarm</b>	5 false alarms	ESET Endpoint Protection Advanced Cloud, Bitdefender Endpoint GravityZone Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/12/avc_biz_2020_12_en.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/12/avc_biz_2020_12_en.pdf</a>
Business Security Test 2020 (August – November) <b>Performance impact score</b> (lower is better)	<b>1.2 points</b>	2.6 points	ESET Endpoint Protection Advanced Cloud, Bitdefender Endpoint GravityZone Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/12/avc_biz_2020_12_en.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/12/avc_biz_2020_12_en.pdf</a>
Endpoint Prevention & Response (EPR) Test 2020 <b>Active response test</b> results	<b>98%</b>	93.9%	ESET Protect Enterprise, Bitdefender GravityZone Ultra Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/12/EPR_Comparative_2020.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/12/EPR_Comparative_2020.pdf</a>
Endpoint Prevention & Response (EPR) Test 2020 <b>Combined prevention / response capabilities</b> results	<b>99%</b>	96.9%	ESET Protect Enterprise, Bitdefender GravityZone Ultra Link to the test: <a href="https://www.av-comparatives.org/wp-content/uploads/2020/12/EPR_Comparative_2020.pdf">https://www.av-comparatives.org/wp-content/uploads/2020/12/EPR_Comparative_2020.pdf</a>
360 Degree Assessment & Certification – Q2 2020 <b>PUA/Adware samples test</b> results	<b>100% blocked</b>	90% blocked	ESET Endpoint Security, Bitdefender Endpoint Security Link to the test: <a href="https://www.mrg-effitas.com/wp-content/uploads/2020/09/MRG_Effitas_2020Q2_360.pdf">https://www.mrg-effitas.com/wp-content/uploads/2020/09/MRG_Effitas_2020Q2_360.pdf</a>
360 Degree Assessment & Certification – Q3 2020 <b>PUA/Adware samples test</b> results	<b>100% blocked</b>	94.44% blocked	ESET Endpoint Security, Bitdefender Endpoint Security Link to the test: <a href="https://www.mrg-effitas.com/wp-content/uploads/2020/12/MRG_Effitas_2020Q3_360.pdf">https://www.mrg-effitas.com/wp-content/uploads/2020/12/MRG_Effitas_2020Q3_360.pdf</a>
Enterprise Endpoint Protection (2020 Q1) <b>Protection accuracy Rating</b>	<b>100%</b>	95%	ESET Endpoint Security, Bitdefender GravityZone Endpoint Security Link to the test: <a href="https://selabs.uk/wp-content/uploads/2020/06/jan-mar-2020-enterprise.pdf">https://selabs.uk/wp-content/uploads/2020/06/jan-mar-2020-enterprise.pdf</a>

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## TrustRadius

Reviews from business end users verified by TrustRadius (as of February 2021) \*(1)

Ratings (maximum=10)	ESET Endpoint Security	Bitdefender GravityZone
<b>Overall Score</b>	<b>9.3</b>	8.5
Endpoint Security	<b>8.6</b>	8.3
Anti-Exploit Technology	<b>8.6</b>	8.5
Endpoint Detection and Response (EDR)	<b>8.8</b>	8.5
Centralized management	8.1	<b>8.2</b>
Hybrid Deployment Support	7.6	<b>8.0</b>
Infection Remediation	<b>8.8</b>	8.3
Vulnerability Management	<b>9.0</b>	8.2
Malware Detection	<b>9.5</b>	8.6
Likelihood to Recommend	<b>9.4</b>	7.9
Likelihood to Renew	<b>9.0</b>	<b>9.0</b>
Usability	<b>10.0</b>	8.0
Support Rating	<b>9.0</b>	7.0
Implementation Rating	<b>10.0</b>	n/a

\*(1) <https://www.trustradius.com/compare-products/bitdefender-gravityzone-vs-eset-endpoint-security>

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